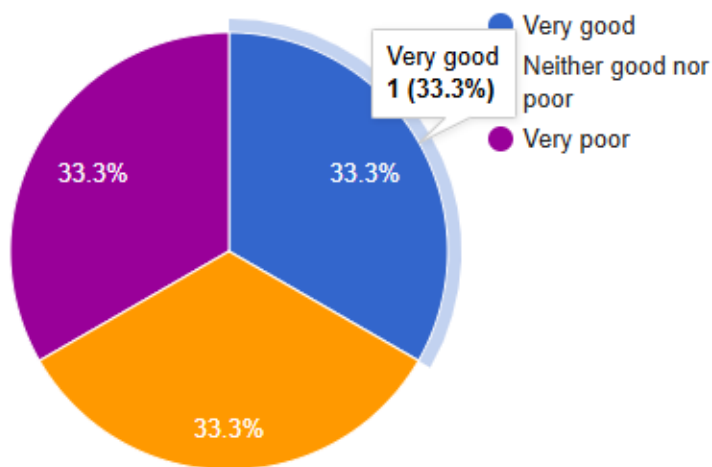


FFI admin

Report on NHS Friends and Family Test - Patient Feedback..

All Responses

Q: Thinking about your recent appointment - how was your experience of our service?



Options	Total
Very good	1
Good	0
Neither good nor poor	1
Poor	0
Very poor	1
Don't know	0

2026-01-07 21:20:15

The application process for making appointments is very poor and when you try putting in for a appointment just refers you to go hospital or call 101. Far easier to talk to a human being and past doctors have provided this type of service. Will see how it goes from future appointments but if it still doesn't work for me I will look at leaving this practice and find one that does have that human interaction services

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