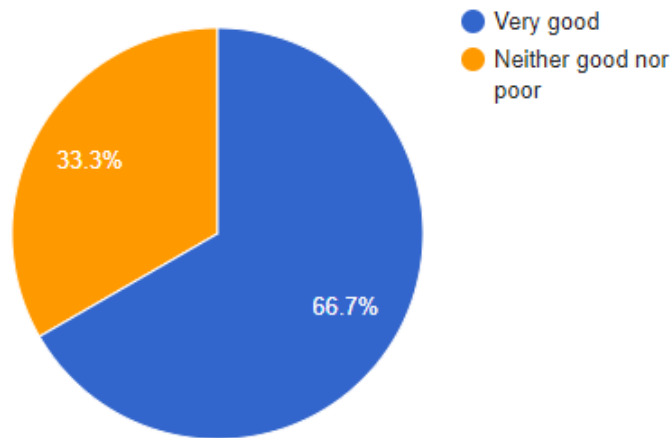


Friends and Family Admin

Report on NHS Friends and Family Test - Patient Feedback..

February 2023

Q: Thinking about your recent appointment - how was your experience of our service?



Options	Total
Very good	2
Good	0
Neither good nor poor	1
Poor	0
Very poor	0
Don't know	0

Total responses: 3

NHS Friends and Family Test - Patient Feedback

February 2023

Q: Please tell us about anything that we could do better:

Free text question. There were 2 responses:

2023-02-02 17:19:04

It was my son and he wasn't seen it was a telephone call and we sent images and still waiting for any consultation about his condition

2023-02-21 09:34:56

appointments are brilliant Dr ANP cannot fault but getting a medication review appt is terrible - reception and the web site all send you back to 111, - 111 is not a Gp service for getting medication, it is an emergency service