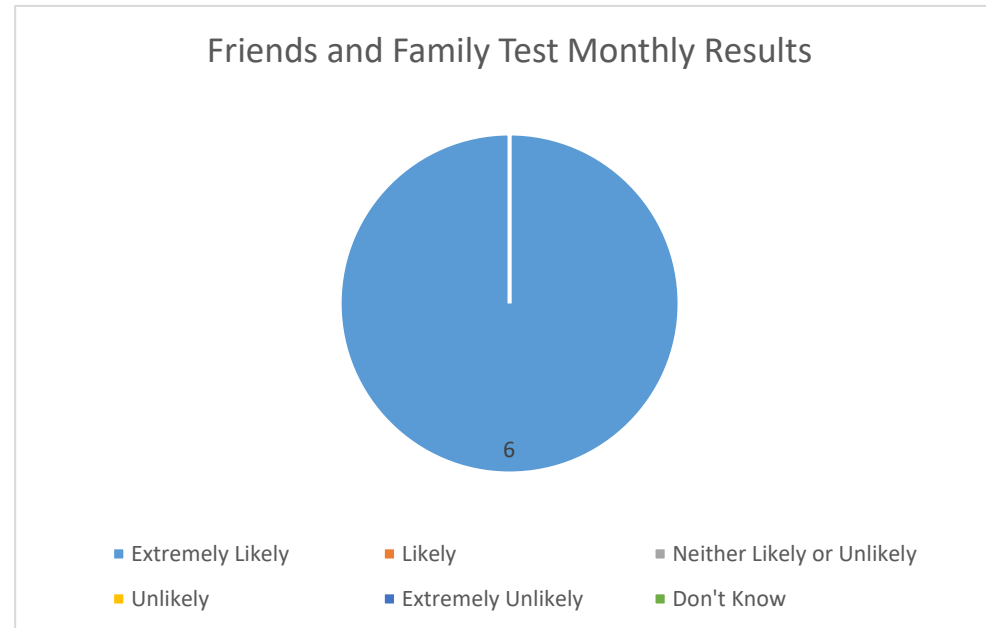


Friends and Family Test Results October 2016

How Likely are you to recommend your GP Surgery to your Friends & Family?

Extremely Likely
Likely
Neither Likely or Unlikely
Unlikely
Extremely Unlikely
Don't Know

6



We asked ... "Can you tell us why you gave that response?"

I like all the team (J Sethi).

Staff are polite and helpful when booking appointments. You receive a reminder text for your appointments.
Usually run on time (O Gimbo).

I have always had excellent service (S Furniss).

Friendly, approachable and professional service.

Satisfaction (N Clarke).

Very good treatment (B Williamson).

