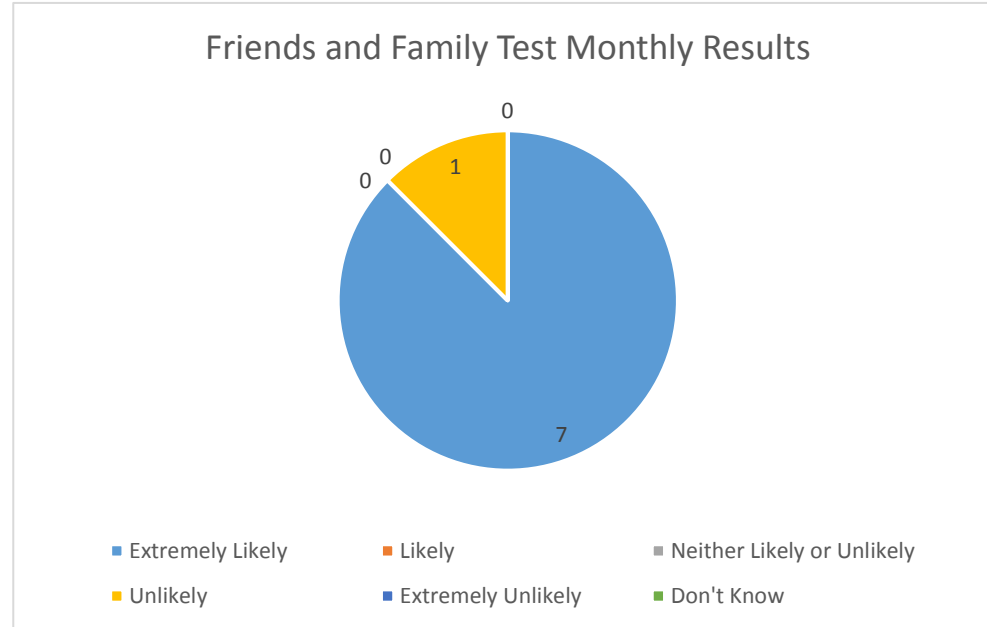


Friends and Family Test Results November 2017

How Likely are you to recommend your GP Surgery to your Friends & Family?

Extremely Likely 7
Likely
Neither Likely or Unlikely
Unlikely 1
Extremely Unlikely
Don't Know



We asked ... "Can you tell us why you gave that response?"

Brilliant Staff, Doctors and Services.

Always been well treated by the practice both at Vernon Street and the Lanes. Have recently recommended my friend to become a patient.

Too stressful when I try to get an appointment to see the doctor - I think the system needs reviewing. Also I found it difficult to get my daughter the nasal flu vaccination despite the fact that she has a heart condition!

Not acceptable.

