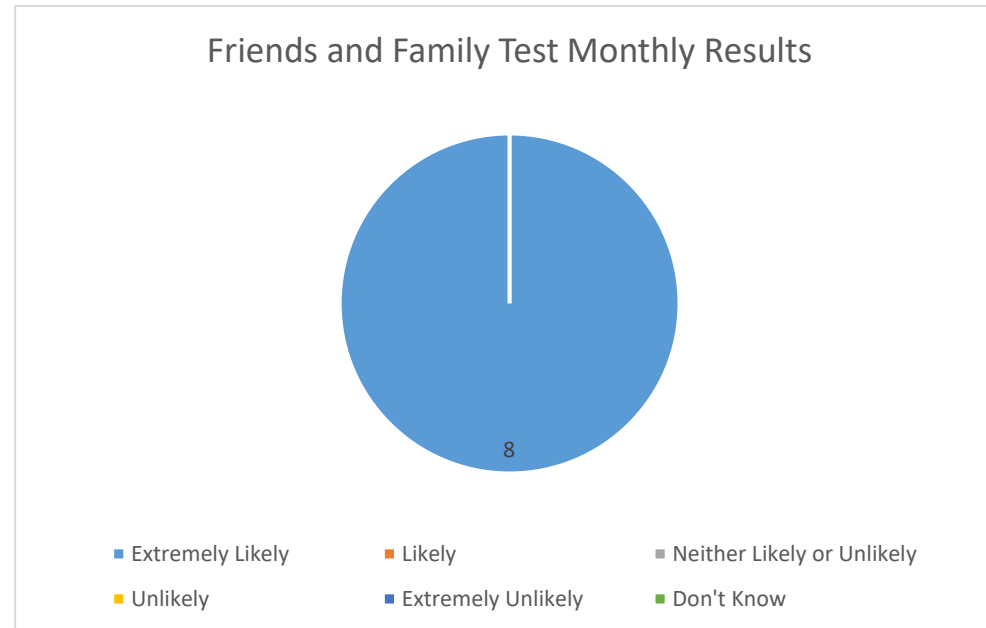


Friends and Family Test Results November 2016

How Likely are you to recommend your GP Surgery to your Friends & Family?

Extremely Likely
Likely
Neither Likely or Unlikely
Unlikely
Extremely Unlikely
Don't Know

8



We asked ... "Can you tell us why you gave that response?"

Helpful, friendly and good appointments.

I have always had excellent service from everyone at the practice (M Storer).

Wonderful Receptionists. Great! (R Barton).

So helpful and puts me at ease, listens and is a lovely person (B Redfern).

When I ring to make an appointment they fit me in as quickly as possible and the GPs are very good (D Hanrahan).

Helpful, polite, answered phone straight away.

I have been with this surgery for 62 years (lots of changes). I have always been very happy, the Reception office staff are extremely helpful and the doctors are excellent, quite often going beyond their care if necessary (M Hawley).

