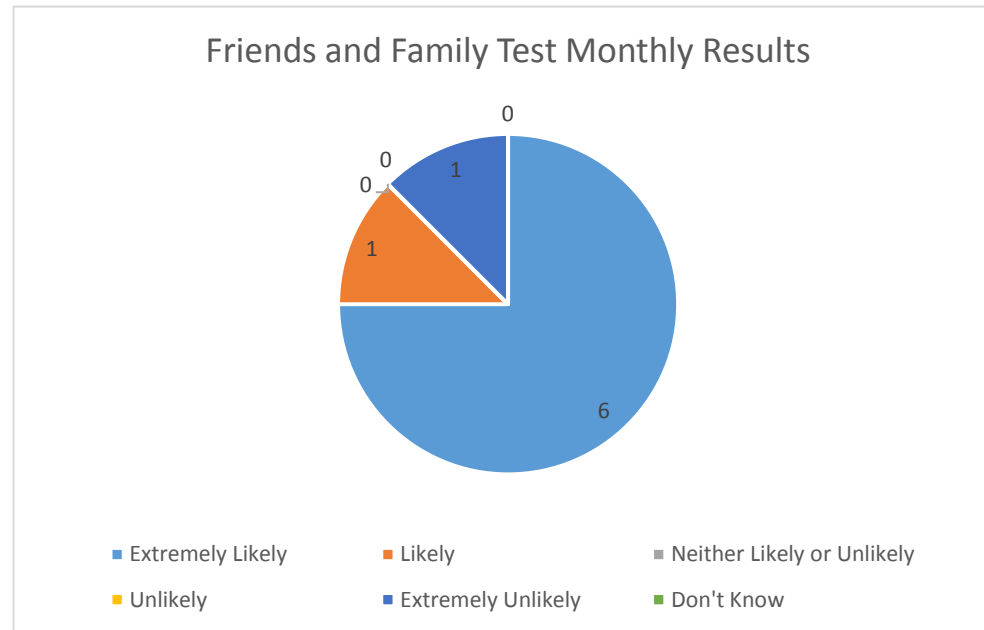


Friends and Family Test Results March 2016

How Likely are you to recommend your GP Surgery to your Friends & Family?

Extremely Likely 6
Likely 1
Neither Likely or Unlikely 0
Unlikely 0
Extremely Unlikely 1
Don't Know 1



We asked ... "Can you tell us why you gave that response?"

Because they are really kind and helpful (anonymous)

Convenient appointment. Prompt appointment kept to time (S Chapman)

All reception staff patient, kind and lovely. Excellent 5 star service at 13 Vernon St (E Toomey)

All healthcare assistants, nurses and reception staff are lovely. Dr Wright supported me very kindly in obtaining my personal NHS budget. Dr Iddon assisted myself with my medicines alterations. Very patiently and kindly

said "what can I do for you today?". Dr Iddon greatly assisted my husband with his medicine (E Toomey)

Helpful, professional staff (anonymous)

Convenient location with supportive practitioners. (J James)

