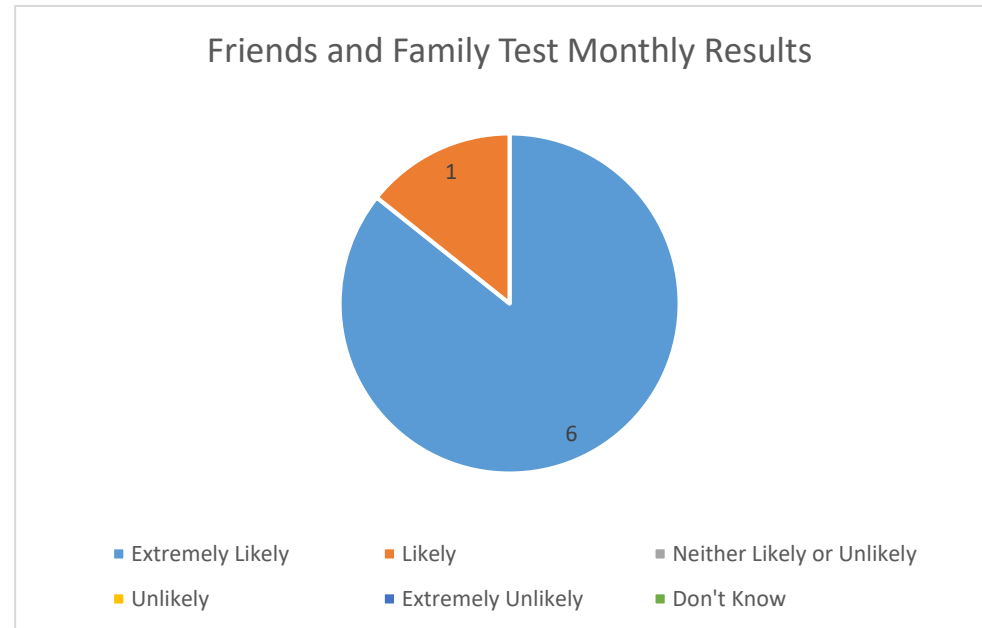


Friends and Family Test Results December 2016

How Likely are you to recommend your GP Surgery to your Friends & Family?

Extremely Likely 6
Likely 1
Neither Likely or Unlikely
Unlikely
Extremely Unlikely
Don't Know



We asked ... "Can you tell us why you gave that response?"

We are very with our surgery. GPs and the other staff are very polite and we get our appointments when we need and GPs listen to us.

Helpful, friendly and efficient.

I try to keep away from contact until absolutely necessary but when I do have a problem I am always dealt with in a caring and efficient manner from the receptionists to the doctor. I always trust my doctor, he or she has a lot more knowledge than I do. I feel safe with this practice at both venues (A Fowkes).

Very good medical practice. Also staff excellent (R Wilson).

Mix up between chemist and surgery re repeat medication. Chemist maybe at fault.

