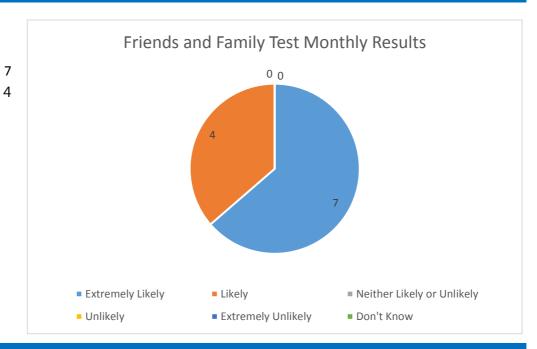
## Friends and Family Test Results August 2017

## How Likely are you to recommend your GP Surgery to your Friends & Family?

Extremely Likely
Likely
Neither Likely or Unlikely
Unlikely
Extremely Unlikely
Don't Know



## We asked ... "Can you tell us why you gave that response?"

Staff at Prescriptions are very helpful and it is lovely to have a welcoming smile on arrival.

Very approachable staff. Friendly and Helpful. Smiling.

Your receptionists are great especially Wendy as I witnessed her being so professional with a very difficult patient. I hope she stays for a very long time.

Please could the waiting room be re-decorated. Also seats changed or cleaned. The carpet needs a clean or change as there is a bad odour/smell. Thank you very much, appreciated.