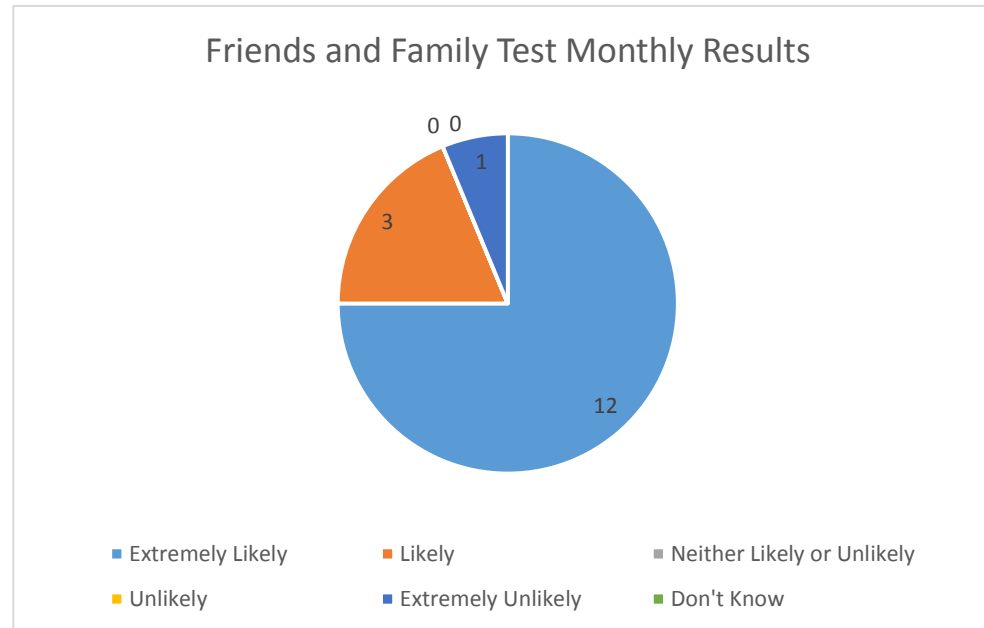


## Friends and Family Test Results April 2018

How Likely are you to recommend your GP Surgery to your Friends & Family?

Extremely Likely 12  
Likely 3  
Neither Likely or Unlikely 0  
Unlikely 0  
Extremely Unlikely 1  
Don't Know 1



We asked ... "Can you tell us why you gave that response?"

I had blood taken and it never hurt one bit and reception are always polite and well mannered.

Receptionist very helpful when doctor running late and Dr Iddon most kind to my husband who needs time to explain things.

Staff very understanding and considerate when dealing with my father who has dementia.

Wendy well mannered.

Polite friendly service.

