

VERNON ST & THE LANES NEWSLETTER

COVID19

Outdoor Clinic

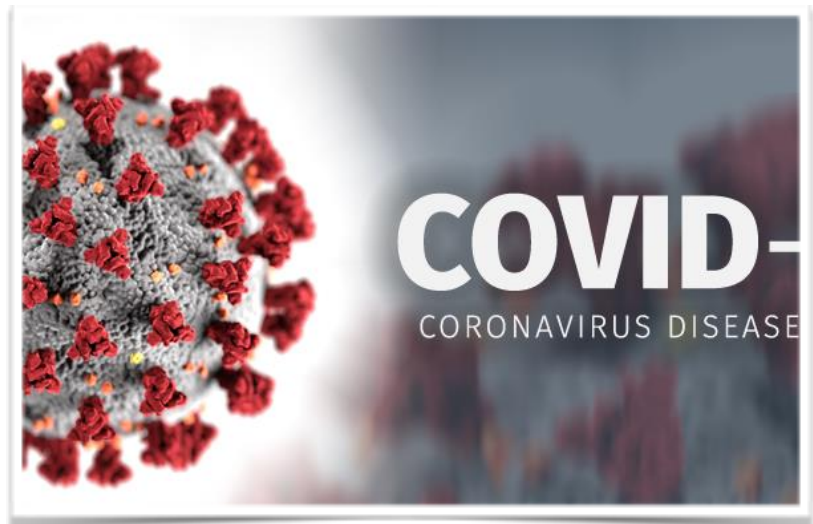
Our outdoor car park clinic was packed away on 31st August. Our thanks go to the team who have organised and run this over the past few months, allowing many patients to attend surgery for essential blood tests and blood pressure checks to keep their long term conditions well managed.

Feedback

Many thanks for those of you who have given us positive and constructive feedback in the past few months. Healthwatch conducted their own survey the results of which can be found [here](#)

We were pleased to see that the necessary changes that we have made to keep patients and staff safe have been well received by our patients.

A lot is changing in the practice as we move into autumn. We hope that this helps to keep you more



informed about what is going on in our practice.

What next?

With the closure of the outdoor clinic we have introduced a one-way system when attending for appointments at Vernon Street. If you need to attend, please ring the doorbell at the front of the building where a member of staff will meet you and take your temperature. Providing this is normal you will then be taken in for your appointment, exiting through the back door.

Flu

Flu Clinic Dates – Saturday 19th and 26th September and Saturday 31st October at Vernon Street.

In order to keep patients and staff safe we are having to run flu clinic differently this year. This has taken a massive amount of work and we ask that you are patient with us as we work to get vulnerable people protected before flu season starts.

Flu clinic this year WILL NOT be a drop-in clinic and you will receive a letter with a 30-minute timeslot in which you should attend. This is essential to manage numbers and keep you safe. If you can't attend in your allotted time, please contact the surgery via the website where possible.

Over 65's and those in at-risk groups will be called first. We are awaiting further advice from the government about the proposal to vaccinate 55-65's and will be in touch with those people once we have received guidance.

The Website:

www.vernonstreetandthelanes.co.uk

Lots of information can be found here and it is updated regularly. Face covering exemption documents can be printed via a link from the website.

Please attend as close to your appointment time as possible to ensure a managed flow of patients.

All services are now available from the surgery with the exception of ear syringing as it is an aerosol generating procedure and poses a high risk to our staff.

Requests...

Please DO NOT use the car park behind the surgery at Vernon Street – this is for staff parking only and is already over capacity.

Please wear a face covering when you attend surgery for an appointment if you are able.

Please treat all of our staff with respect and kindness – they are here to help you.

Meet the team – New Faces

Dr Abid Sabir a new GP partner joined our team on 1st September, we are excited to welcome him as part of the team as we plan for the future and move forward as a practice.

Many of you will now have met **Rosie** our new practice nurse. She has fitted into our excellent nursing team really well and is providing a range of nursing care from dressings and injections to long term condition reviews.

Ayesha is a nursing student who will be joining us in the next few weeks. She will be learning essential nursing skills while working alongside the nursing team.

Dr Mo Al-Ausi is our new GP registrar who will be with us until December 2020.

Training the next generation of nurses and doctors is very important to us at Vernon Street Medical Centre and we thank you for your support in allowing these professionals to be involved in your care.

The Lanes

There are currently **no** plans to open The Lanes until a vaccine is found to keep patients and staff safe. We appreciate that this is inconvenient for some patients but ask for your understanding and cooperation, it is not a decision that has been taken lightly and is reviewed regularly.

With thanks for your ongoing support,

The team at The Vernon and Lanes Medical Centre