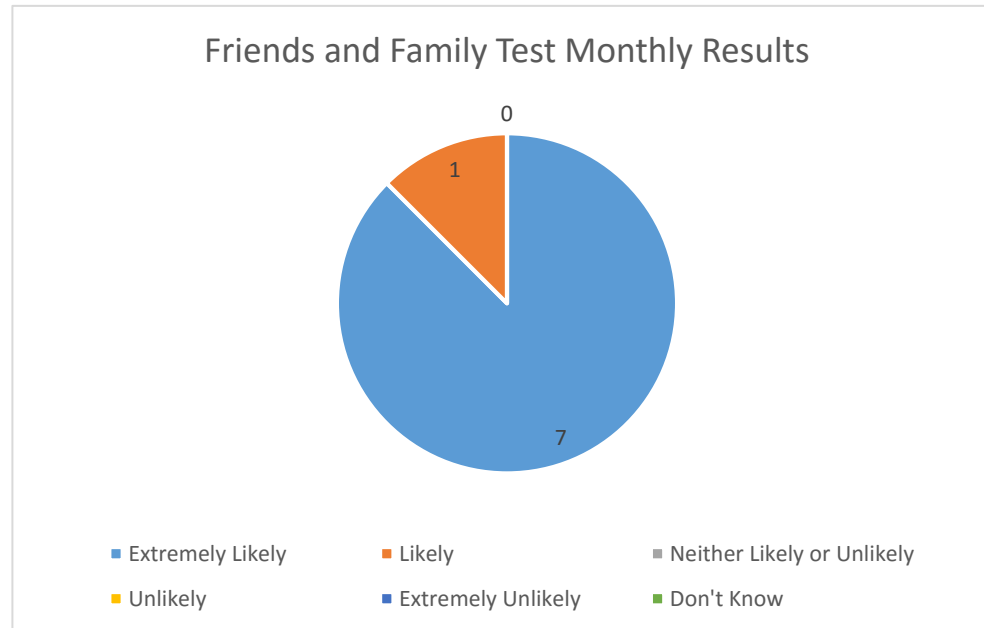


## Friends and Family Test Results May 2016

How Likely are you to recommend your GP Surgery to your Friends & Family?

Extremely Likely 7  
Likely 1  
Neither Likely or Unlikely 0  
Unlikely 0  
Extremely Unlikely 0  
Don't Know 0



We asked ... "Can you tell us why you gave that response?"

I contacted the Doctor's yesterday and needed to find out when my last injection was and book another appointment. The woman that answered the telephone was really helpful and managed to find an appointment for me straight away as I was behind on the date (anonymous)

My Mother-in-Law was very low and Dr Williams treated her with compassion and treated her with dignity when she was at her lowest ebb. Thank you for making her smile again! (anonymous).

I think you all do a good day. We have that many people on panels that we get in to the Doctor's when we

want to. I am down at Vernon Street and don't drive but I needed to see a doctor so I had to travel. Thank you.  
Signature Unreadable.

Good staff, Caring attitude (J Hamill).

"Extremely likely" for the care and treatment received. Very satisfied with everything from the practice and staff (J Kingham).

Excellent practice, great staff team, emphatic GP's - supportive, responsive and understanding. Excellent appointment system (A Ashnat).

The GPs are fantastic and do all they can to help and support you, most importantly they listen and understand you. Can't thank all staff enough (K Warden).

All staff professional and helpful will go that little bit extra in patient care (A Edmunds).

